

Dear Crescent Families,

First of all, many thanks to everybody who contributed to the parental questionnaire that we sent out back in November. The overall response rate was just under 60%. We try and put these surveys out every two years to gauge parental feelings and gain feedback on all aspects of what we do and how we do it. This year of course we also followed it quite rapidly with the ISI questionnaire. I was given verbal feedback on this one during the inspection and I was delighted and, I might say, a little proud to hear that the overwhelming majority of you offered us such wholehearted support when the spotlight was on us.

My intention is to respond to you in two separate communications regarding the school survey. Today's message will give you some headline information and an overview of the global responses that you gave us. I have put in some graphics to highlight key areas, along with some hopefully useful commentary.

The second communication will come out to you in the new year, where I will give a little bit more detail on action points that we intend to follow up on, taken directly from points that were raised.

If any headteacher could handpick the one answer that they would like to get the most positive responses to it would be the question of whether the children are happy in school. So many things flow naturally from this, as we all know in our own working lives, when we are happy and feel we have a place in the establishment where we work or learn, then everything is possible, and we can fulfil what we really capable of.

In fact, all of the following statements had an approval rate between 95% and 100%:

100%	The school helps my child to keep safe
100%	The school encourages my child to be physically healthy
100%	The school helps pupils to be respectful of different groups including those with protected characteristics (protected characteri
99%	My child is happy at school
99%	The school is governed, led and managed well
99%	The way the school develops pupils' IT skills
99%	Would you recommend the school to your friends and family?
99%	The school's approach to environmental sustainability
99%	The way the school educates pupils to stay safe online
98%	The school's policy on the use of mobile phones
98%	Overall, how satisfied are you with the School?
98%	The school supports my child's social and emotional development
98%	The pupils behave well at school
97%	Overall, how would you rate the way the Foundation has responded to the Government's decision to add VAT to school fees?
96%	The school helps my child to make good progress
96%	Organisation and day-to-day running of the School
96%	The overall quality of pastoral care of pupils
95%	The school responds effectively if pupils use unkind or discriminatory language
95%	Teachers' ability to inspire pupils
95%	The school's relationships and sex education programme prepares my child effectively for life in modern society

We then applied a little bit of AI to provide a synopsis of the written responses as well, and it came back with this:



Based on the feedback from parents at Crescent School, the five main areas of strength include:

- 1. Dedication and Support from Staff:** Many parents appreciate the exceptional support offered to both parents and children.
- 2. Excellent Communication:** Parents note that important information and events are well communicated.
- 3. Good Leadership:** The leadership of Mr Thackway and his team has been positively highlighted by parents.
- 4. Family-like Environment:** The school creates a family-like environment where children can make great relationships across the whole school.
- 5. Proactive Approach in Sharing Information:** The school is proactive in sharing information about online safety and other relevant topics through the Courier [1][2][3].

Whilst no areas of the survey returned an approval rating of less than 80%, not everything was quite in the same high bracket. The following statements gained 'strongly agree' or 'agree' ratings of between 80% and 85%, and therefore were in a relatively lower-level category of approval:

85%	The school's policy on rewards
82%	The way in which parents' evenings are run
81%	The school's policy on homework
80%	I receive regular and helpful information on my child's progress and achievement


For the sake of completeness, I will also give you the scores for the questions returning an approval rating of between 86% and 94%:

94%	The overall quality of teaching
93%	The school's approach to religious faith
93%	My child has SEND and the school supports them well
93%	The academic outcomes for pupils
93%	Opportunities for parents to be involved in the School
91%	My child is well prepared for their next year at this school/their next school
91%	The school deals with bullying effectively
90%	Ease of communication for parents with the class teacher/ Form Tutor
89%	Opportunities for the pupils to develop leadership skills
89%	Support and advice available for parents
89%	The school's uniform policy
89%	The school provides a range of suitable extra-curricular activities
89%	The quality of the food
88%	The way the school communicates with you to keep you well informed

Along with the survey percentages, many of you also provided helpful and constructive feedback in the additional comments sections. It is these comments, along with the percentages that I have shared, that will form the basis for future plans and also for the more specific feedback that I intend to provide you with in my next communication in the new year.

Broadly, you can see that the survey responses were overwhelmingly positive, and this was both reassuring and rewarding news for many staff members here. Thank you. I look forward to continuing to work in partnership with you to provide the best possible school experience for your wonderful children here at Crescent School.

With all best wishes,



**Joe Thackway
Headmaster**